



STATE OF MINNESOTA
OFFICE OF THE ATTORNEY GENERAL

May 16

LORI SWANSON
ATTORNEY GENERAL

102 STATE CAPITOL
ST. PAUL, MN 55155
TELEPHONE: (651) 296-6196

April 24, 2008

High Tech Institute
5100 Gamble Drive, Suite 200
St. Louis Park, MN 55416

Dear Sir/Madam:

This Office has received a consumer complaint from Ms. [REDACTED] [REDACTED] [REDACTED] concerning High Tech Institute ("HTI"). Ms. [REDACTED] Redacted by HELP Committee Fridley, MN 55432.

Ms. [REDACTED] states that she graduated from HTI's medical assistant degree program in April of 2004. Ms. [REDACTED] indicates that one of HTI's counselors, Redacted by HELP Committee, assured her and her husband that HTI was accredited and urged her to take HTI's degree program instead of obtaining a diploma because she would be able to make more money and would be able to continue her education. Ms. [REDACTED] states that she has since learned that she cannot obtain her Minnesota certification or transfer her credits to another school because HTI is not accredited. Ms. [REDACTED] indicates that she and her husband are paying approximately \$20,000 in student loans relating to her coursework at HTI and that she has had to start her education all over again. Ms. [REDACTED] requests reimbursement of her tuition paid to HTI.

I ask that an appropriate member of your staff promptly review this matter and reply in writing to both Ms. [REDACTED] and this Office with an explanation of the steps it will take to address her concerns. I ask that the response be sent within ten (10) days of the date of this letter. Please refer to the consumer's name, as well as the file number listed above, when forwarding your response to the following address:

Jeffrey J. Harrington
Assistant Attorney General
Minnesota Attorney General's Office
Bremer Tower, Suite 1400
445 Minnesota Street
St. Paul, MN 55101-2131

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Thank you for your attention to this matter. Please feel free to contact Mr. [REDACTED] with any questions or comments. His phone number is [REDACTED]. Redacted by HELP Committee

Sincerely,



LORI SWANSON
Attorney General

cc: Ms. [REDACTED]
Redacted by HELP Committee

AG: #1992470-v1JPB/2008/391741/R

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