

The Honorable Patty Murray
Ranking Member
Health, Education, Labor and Pensions Committee
United States Senate
Washington, D.C. 20510

December 20, 2018

Dear Ranking Member Murray:

As requested in both the joint explanatory statement accompanying the *Consolidated Appropriations Act of 2018*, and Senate Report 115-150, we are transmitting to Congress the enclosed information regarding Borrower Defense applications made pursuant to Section 455(h) of the *Higher Education Act of 1965*, as amended, 20 U.S.C. § 1087e(h), and our implementing regulations.

The enclosed report provides information regarding the total borrower defense applications received and discharged as of September 30, 2018, both nationally and by state. The report also provides the median outstanding debt for borrower defense applicants prior to discharge, as well as the median loan debt remaining for applicants who received a partial discharge. As discussed with Congressional staff on September 10, 2018, in order to reduce the risk of an inadvertent disclosure of personally identifiable information (PII), only applications received and total amount discharged can be presented by state this quarter.

The total amount discharged and the number of approved and denied claims included in the enclosed report has not changed from what we previously reported, in large part as a result of ongoing litigation and a diversion of resources away from the adjudication of applications and towards implementation of the borrower defense to repayment final regulations (the "2016 final regulations") that were promulgated by the Department on November 1, 2016, 81 Fed. Reg. 75,926.



As you may know, we have been involved in various litigation concerning borrower defense to repayment issues. In one of these cases, Manriquez v. DeVos, No. 17-cv-7210, the U.S. District Court for the Northern District of California this summer issued a preliminary injunction enjoining us from using a methodology we had developed to quantify the amount of relief that borrowers would receive for certain types of borrower defense applicants. We remain subject to this preliminary injunction. Further, the Department has been working to implement the 2016 final regulations. The Department had delayed the effective date of the 2016 final regulations to July 1, 2019, and as a result had not implemented the changes to the borrower defense process required under those regulations. However, the delays of the 2016 final regulations were vacated in the fall of 2018 by the U.S. District Court for the District of Columbia in the case Bauer v. DeVos, No. 17-cv-1330. As a result of the court's orders in Bauer, the Department has been working diligently to implement the 2016 final regulations. As we work through resolving issues relating to the various borrower defense to repayment-related litigation and to the allocation of resources in light of such litigation, we expect to increase our processing of borrower defense applications.

We will post the data provided in the attached report on the Federal Student Aid Data Center at <a href="StudentAid.gov/data-center">StudentAid.gov/data-center</a>.

If you have any questions about this report, please have your staff contact Molly Petersen in the Office of Legislation and Congressional Affairs by email at Molly.Petersen@ed.gov or by phone at (202) 401-0020.

Sincerely,

€ James F. Manning

**Acting Chief Operating Officer** 

<sup>&</sup>lt;sup>1</sup> The Department has filed an appeal of the preliminary injunction order with the Ninth Circuit Court of Appeals, and that appeal is pending.

# Borrower Defense - Quarterly Report - for quarter end 9/30/2018

Total Received Claims	200,630	Percentage of the total approved claims receiving partial discharge <sup>4</sup> 31		31.3%
Total Pending Claims	139,023			
Total Approved Claims	47,942	Total dollar amount of outstanding debt prior to discharge <sup>1, 4</sup>	\$ 602,445,930	
Total Denied Claims	9,077	Median dollar amount of outstanding debt prior to discharge 1,4	\$	11,542
Total Closed Claims	4,590	Median loan debt remaining for claims receiving partial discharge 1,4	\$	7,851
Total Amount Discharged <sup>4</sup>	\$534,765,563			

## State Level Breakouts:2

Total Received			
Borrower State of Residence	Total Received		
TOTAL	200,630		
CA	46,982		
FL	16,466		
TX	15,400		
IL	10,392		
GA	8,733		
WA	7,369		
MA	6,125		
OH	5,966		
NY	5,543		
PA	5,458		
MI	5,379		
NC	4,973		
VA	4,652		
IN	3,799		
MO	3,695		
CO	3,288		
AZ	3,282		
MN	3,229		
NJ	3,193		
OR	3,094		
MD	2,843		
TN	2,615		
NV	2,526		
HI	2,479		
WI	2,271		
SC	2,057		
AL	1,805		
KY	1,682		
LA	1,510		
MS	1,447		
UT	1,244		
OK	1,085		
KS	1,006		

Total Amoun	t Discharged		
Borrower State of Residence	Total Discharged		
TOTAL	\$ 534,765,562.65		
CA	\$ 181,534,401.68		
FL	\$ 42,988,608.01		
MA	\$ 30,668,620.67		
TX	\$ 25,655,187.48		
GA	\$ 21,052,060.65		
WA	\$ 18,933,759.95		
IL	\$ 14,977,976.71		
NC	\$ 14,869,392.57		
MI	\$ 14,153,986.21		
HI	\$ 12,586,220.53		
PA	\$ 12,221,509.98		
OR	\$ 10,492,103.89		
ОН	\$ 10,464,714.95		
VA	\$ 10,213,706.62		
NY	\$ 9,693,154.96		
CO	\$ 8,620,865.33		
MO	\$ 7,151,531.27		
NV	\$ 6,375,114.85		
SC	\$ 6,033,202.05		
IN	\$ 5,863,531.95		
TN	\$ 5,714,017.12		
MD	\$ 5,222,338.59		
MS	\$ 4,884,963.73		
MN	\$ 4,859,558.93		
NJ	\$ 4,527,620.08		
AL	\$ 4,442,080.99		
LA	\$ 4,015,068.21		
AZ	\$ 3,850,660.42		
KY	\$ 3,021,453.11		
WI	\$ 2,842,268.55		
AR	\$ 2,693,604.27		
WV	\$ 2,475,106.47		
KS	\$ 2,074,560.94		

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WV	983
AR	972
IA	831
CT	814
NM	669
ID NE	652
NE	564
DC	459
NH	375
DE	324
MT	310
WY	298
ME	277
SD RI AK	245
RI	244
AK	223
ND	214
ND FC <sup>3</sup> VT PR	207
VT	120
PR	62
VI I	54
AE	43
Less than 30	102

UT	S	1,821,799.26
IA	S	1,681,706.17
OK	\$	1,618,205.02
СТ	\$	1,467,437.04
ID	S	1,242,733.49
NE	S	1,050,694.52
NM	S	1,023,915.71
WY	\$	1,023,544.83
DE	S	997,436.54
NH	\$	975,557.41
FC	\$	918,270.21
MT	\$	889,873.78
DC	S	797,027.97
AK	S	688,927.93
ME	\$	685,577.58
RI	\$	612,236.75
SD	\$	559,249.52
ND	s	432,409.52
VI	\$	357,365.20
VT	S	300,486.42
AE	s	134,933.88
GU	S	133,610.94
Less than \$100,000	s	179,611.24

#### Data Descriptions:

Total Received Claims: Total count of applications received by the U.S. Department of Education (ED) that have passed initial intake reviews and deemed ready for further review and adjudication.

Total Denied Claims: Total count of applications that ED reviewed and signed off as denied applications.

Total Closed Claims: Total count of applications closed with no need for adjudication (e.g. duplicate applications; borrower requests that ED stop processing application.)

Total Pending Claims: Total count of applications under review prior to a determination.

Total Approved Claims: Total count of applications approved for discharge.

Total Amount of Discharges: Total dollar amount associated with discharged applications.

#### Sources:

Borrower Defense database at NGDC (Next Generation Data Center)

Customer Engagement Management System (CEMS)

NSLDS (National Student Loan Data System)

Federal Servicers (via Borrower Defense Reporting)

Borrower Defense Applications

### Other Quarterly Report Notes:

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Outstanding and remaining debt amounts exclude consolidation loans and loans previously paid off by consolidation.

<sup>&</sup>lt;sup>2</sup> As referenced in the letter submitted from ED regarding the 6/30/2018 Borrower Defense Quarterly Congressional report, data provided at the state level presents an inadvertent disclosure risk. Therefore, the aggregate data is provided on a quarterly basis, but the state data biannually due to small numbers of applications. ED did provide the breakout of applications received and total amount discharged by state in this Quarterly report.

<sup>&</sup>lt;sup>3</sup> In the "Total Received" column, the cell denoted with a state code of "FC" (Foreign Code) decreased from 6/30/2018 to 9/30/2018 by 11. This is attributed to borrowers relocating from one location to another.

<sup>&</sup>lt;sup>4</sup>All dollar amounts and percent elements in the 9/30/2018 Quarterly report that are unchanged from the 6/30/2018 Quarterly report reflect the fact that ED deferred processing of discharges during this quarter as a result of ongoing litigation. This includes the values referenced: Total Amount Discharged, Percentage of the total approved claims receiving partial discharge, Total dollar amount of outstanding debt prior to discharge, Median dollar amount of outstanding debt prior to discharge, and Median loan debt remaining for claims receiving partial discharge.